



Thermal Dynamics, Inc.
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Dear Customer:

Thank you for your recent purchase of a Ground Loop Design™ (GLD) software license. As a small company in a specialized field, we are thrilled to have you as a customer and we will always do our best to exceed your expectations.

Enclosed please find the USB key that, when attached to your computer, will convert your trial version into the full licensed version for the duration of your subscription. Enclosed you will also find your product warranty, training coverage policy and the software end user license agreement.

If you have not already done so, please download the trial edition of the software, which can be found here:

Standalone: https://www.groundloopdesign.com/GLDs_download.html.

Network: https://www.groundloopdesign.com/downloads/GLD_Subscription/GLDsNetworkSetup.exe

After installing GLD, please attach the included USB license key to your computer and then run the program. Full documentation is included with the download and can be found in the following folder: Documents/GLDesign/Documentation. There are also video tutorials available from the *Help* menu in the software.

Please note that the software splash screen will provide you with an automatic notice when you have two months left on your license subscription. In addition, we will send you a personal reminder when it is time to renew your software license subscription so as to ensure access continuity.

Finally, we would like to let you know that in addition to providing software support and ensuring that your software is always up-to-date during your subscription period, our firm also offers on-demand software and design training. If you are interested in learning more, please contact us.

If you have any questions, do not hesitate to contact us.

Sincerely,

GLD Sales Manager
Thermal Dynamics, Inc.
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